

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
<i>SA</i> S7	0	("2005/0027816").URPN.	USPAT	OR	ON	2007/06/18 10:13
S10	1	S9 not S8	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/18 10:26
S8	26	IT adj Service adj Management	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/18 10:26
S11	9	information adj technology adj infrastructure adj library	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/18 10:27
S13	3302	applications adj management	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/18 10:37
S12	0	S11 and (S1 S2 S3 S4 S5)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/18 10:37
<i>9</i> S14	152	itil	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/18 10:40
S16	4472	Quality same ((IT technology information) near2 (Support Service))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/18 10:45
S15	604	Quality same Management same ((IT technology information) near2 (Support Service))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/18 10:45
<i>SA</i> S17	64	(Quality near2 Manag\$4) same ((IT technology information) near2 (Support Service))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/18 10:47
<i>SA</i> S19	25	(service adj desk).ab.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/18 10:48

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S18	424	service adj desk	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/18 10:48
S20	6	("2002/0123983").URPN.	USPAT	OR	ON	2007/06/18 10:49
S1	42	(US-20010045954-\$ or US-20020042755-\$ or US-20040019494-\$ or US-20020138290-\$ or US-20020038340-\$ or US-20030135428-\$ or US-20020133414-\$ or US-20020099735-\$ or US-20020013731-\$ or US-20010047285-\$ or US-20020128946-\$).did. or (US-5758329-\$ or US-6067525-\$ or US-6539386-\$ or US-5666493-\$ or US-6055519-\$ or US-5826085-\$ or US-6272665-\$ or US-6236901-\$ or US-6058373-\$ or US-5996316-\$ or US-6141663-\$ or US-5946663-\$ or US-5914878-\$ or US-5953236-\$ or US-3616944-\$ or US-5970475-\$ or US-5937393-\$ or US-5857197-\$ or US-5191534-\$ or US-5608898-\$ or US-5987423-\$ or US-5261080-\$ or US-6871187-\$ or US-5870717-\$ or US-5694551-\$ or US-6907315-\$). did. or (US-5960411-\$ or US-6085171-\$).did. or (WO-9957664-\$).did. or (JP-2001291022-\$ or US-20030105682-\$ or WO-9957664-\$).did.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/18 10:49
S21	514	ISO adj "900"\$2	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/18 10:52

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S2	48	<p> (US-20040205657-\$ or US-20020087381-\$ or US-20050050210-\$ or US-20020082895-\$ or US-20020120480-\$ or US-20040015556-\$).did. or (US-7024670-\$ or US-6633878-\$ or US-5995940-\$ or US-5826252-\$ or US-6092048-\$ or US-6718535-\$ or US-6591278-\$ or US-6167568-\$ or US-6154753-\$ or US-6678714-\$ or US-6222535-\$ or US-5765140-\$ or US-6944622-\$ or US-6766334-\$ or US-6256773-\$ or US-5848394-\$ or US-7058588-\$ or US-5893074-\$ or US-7031930-\$ or US-6405364-\$ or US-6101481-\$ or US-6507845-\$ or US-6370575-\$ or US-6308164-\$ or US-6993723-\$ or US-6966061-\$). did. or (US-5446903-\$ or US-5890131-\$ or US-6578006-\$ or US-6523027-\$ or US-6609128-\$ or US-6092050-\$ or US-5563994-\$ or US-5671360-\$ or US-6678698-\$ or US-6675127-\$ or US-5548506-\$ or US-5530861-\$).did. or (JP-2002215881-\$).did. or (WO-200133477-\$ or EP-841627-\$ or US-20040153354-\$ or US-20040015556-\$ or JP-2004362187-\$).did. </p>	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/18 10:52
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S3	48	<p>(US-20050050210-\$ or US-20020082895-\$ or US-20020087381-\$ or US-20020120480-\$ or US-20040205657-\$ or US-20040015556-\$).did. or (US-5446903-\$ or US-5530861-\$ or US-5563994-\$ or US-6222535-\$ or US-5671360-\$ or US-5765140-\$ or US-5826252-\$ or US-5848394-\$ or US-5890131-\$ or US-5893074-\$ or US-5995940-\$ or US-6092050-\$ or US-6154753-\$ or US-6167568-\$ or US-6308164-\$ or US-6370575-\$ or US-6609128-\$ or US-6675127-\$ or US-6678698-\$ or US-6678714-\$ or US-6718535-\$ or US-6766334-\$ or US-6944622-\$ or US-6966061-\$ or US-6993723-\$ or US-7024670-\$). did. or (US-7031930-\$ or US-7058588-\$ or US-6092048-\$ or US-6405364-\$ or US-5548506-\$ or US-6507845-\$ or US-6578006-\$ or US-6591278-\$ or US-6101481-\$ or US-6256773-\$ or US-6523027-\$ or US-6633878-\$).did. or (JP-2002215881-\$).did. or (WO-200133477-\$ or US-20040153354-\$ or JP-2004362187-\$ or EP-841627-\$ or US-20040015556-\$).did.</p>	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/18 10:55
S5	23	<p>(US-20020052770-\$ or US-20050129212-\$ or US-20030065548-\$).did. or (US-6324282-\$ or US-6330326-\$ or US-6754331-\$ or US-5712985-\$ or US-5911134-\$ or US-6574605-\$ or US-6058370-\$ or US-5111391-\$ or US-7103562-\$ or US-5289368-\$ or US-7127059-\$ or US-6744878-\$ or US-5185780-\$ or US-6850613-\$ or US-5903641-\$ or US-6970829-\$ or US-6075848-\$ or US-6584191-\$ or US-7085728-\$ or US-5325292-\$). did.</p>	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/18 10:57

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S4	37	(US-20040102982-\$ or US-20020147632-\$ or US-20040062381-\$ or US-20020038217-\$ or US-20020123983-\$ or US-20020046244-\$ or US-20010032120-\$ or US-20010056367-\$).did. or (US-7200614-\$ or US-6603854-\$ or US-6269364-\$ or US-6782093-\$ or US-6308188-\$ or US-5301314-\$ or US-5239460-\$ or US-6963826-\$ or US-6871195-\$ or US-6804665-\$ or US-6553360-\$ or US-6724887-\$ or US-6049779-\$ or US-6324282-\$ or US-6560589-\$ or US-6700971-\$ or US-5864616-\$ or US-5500795-\$ or US-5535256-\$ or US-7181413-\$ or US-6775377-\$ or US-6128380-\$ or US-6115693-\$ or US-5684964-\$ or US-7039594-\$ or US-6038544-\$). did. or (US-5818907-\$).did. or (EP-915422-\$ or WO-2102097-\$). did.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/18 10:57
S9	27	IT adj Service adj Management	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/18 11:10
S22	11	(US-20050027816-\$ or US-20060161883-\$ or US-20020123983-\$).did. or (US-6272665-\$ or US-5953236-\$ or US-5191534-\$ or US-6675127-\$ or US-6370575-\$ or US-6256773-\$ or US-6222535-\$ or US-6154753-\$). did.	US-PGPUB; USPAT	OR	ON	2007/06/18 12:56
S6	8	information adj technology adj infrastructure adj library	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/06/18 12:56
S23	5	S22 and (build or deploy or relase)	US-PGPUB; USPAT	OR	ON	2007/06/18 12:57

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L3	138	("4558413" "4809170" "4823303" "4862376" "4912637" "5051930" "5228100" "5233513" "5267155" "5278979" "5301320" "5404509" "5459865" "5490243" "5541846" "5564005" "5666549" "5704029" "5721908" "5724589" "5737494" "5737581" "5787280" "5805889" "5805899" "5835911" "5862386" "5884078" "5890133" "5907704" "5953707" "5974428" "6151700" "6170081" "6173439").PN. OR ("2002/0123983" "6154753" "6256773").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/06/18 14:40
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| 12. ((LSU({QUALITY OF SERVICE}) OR LSU({SERVICE QUALITY}))) AND LSU({SOFTWARE INDUSTRY})) and (ITIL or ITSM)
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| 11. (ITIL and boeing) AND PDN(<8/1/2003)
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| 9. ("it service management" and boeing) AND PDN(<8/1/2003)
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| 8. (((LSU({QUALITY OF SERVICE}) OR LSU({SERVICE QUALITY})) AND LSU({INFORMATION TECHNOLOGY}))) AND PDN(<8/1/2003)
<i>Database: Multiple databases...</i>
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<i>Database: Multiple databases...</i>
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| 5. ((LSU({QUALITY OF SERVICE}) OR LSU({SERVICE QUALITY})) AND LSU({SOFTWARE INDUSTRY}))
<i>Database: Multiple databases...</i>
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| 4. ("it service management") AND PDN(<8/1/2003)
<i>Database: Multiple databases...</i>
<i>Look for terms in: Citation and abstract</i>
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| 3. "it service management" and "Information Technology Infrastructure Library"

<i>Database: Multiple databases...</i>
<i>Look for terms in: Citation and abstract</i>
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| 1. it service management
<i>Database: Multiple databases...</i>
<i>Look for terms in: Citation and abstract</i>
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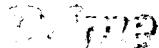
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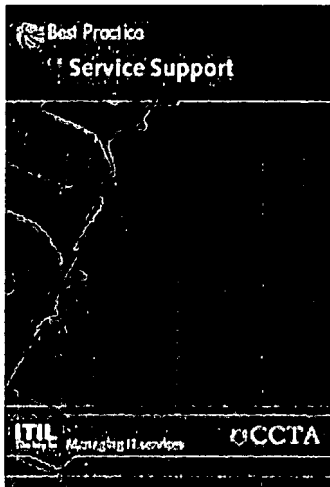


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					Apr 06, 2001 *	Jan 20, 2002	Jan 25, 2003	Jan 22, 2004	Jan 22, 2005
					Aug 08, 2001 *	May 31, 2002	Feb 02, 2003	Jan 28, 2004	Feb 07, 2005
					Sep 26, 2001	Sep 24, 2002	Feb 12, 2003	Apr 11, 2004 *	Apr 17, 2005
						Sep 27, 2002	Mar 19, 2003	May 19, 2004 *	Sep 05, 2005
						Sep 29, 2002	Mar 21, 2003	May 27, 2004 *	
						Nov 22, 2002 *	Jun 06, 2003	Jul 26, 2004 *	
						Nov 27, 2002	Jun 18, 2003	Jul 29, 2004 *	
							Jun 23, 2003	Aug 13, 2004 *	
							Jul 22, 2003	Sep 01, 2004 *	
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